

INTRODUCING ADVANCED CLINIC ACCESS FOR TEMPLE GREEN TEAM

How Advanced Clinic Access Works To Schedule a Routine Appointment (an Example)

- Your doctor tells you that he or she would like to see you again in 4 months.
- You will be sent a letter in about 3 months to let you know that it's time to be seen again.
- The letter will instruct you to call the clinic to set up an appointment that is convenient for YOU.

Advanced Access
begins June 5th!

Keep your records
up-to-date!

Letting us know of
any address or phone
number changes will
help ensure that you
get seen quickly!

How Advanced Clinic Access Works For Non-Routine Appointments (an Example)

- You wake up with cold or flu symptoms.
- Call the clinic AS SOON AS POSSIBLE.
- There will be a certain number of appointment slots left open everyday to accommodate patients requiring same day appointments.
- Every effort will be made to get you an appointment the day you call, or for the next available appointment slot if there are no same day slots available.

Remember!

- Keep your appointments. If you will not be able to make your appointment, please call the clinic as soon as possible to cancel or reschedule.
- This allows us to use these appointment slots for other veteran's requiring same day appointments.

Clinic Phone Number

- Main Line: 800 423 2111 ext. 40052.
- 254 743 0052